

# NATIONAL QUALITY AWARDS

The National Quality Awards (NQA) has been instituted by the Ghana Standards Authority (GSA) and organized in collaboration with the Association of Ghana Industries (AGI) to recognize Ghanaian industries that are applying accepted quality standards in the fields of manufacturing and service delivery. This has become a permanent feature in the AGI Ghana Industry and Quality Awards.

## Who qualifies to compete?

Any organization legally registered, operating within the borders of Ghana, having an identifiable physical location and presence, and implementing a management system (quality or food safety) is eligible to compete for the awards. Assessment of all organizations shall be based on all or some selected element of the Management System Standards – ISO 9001:2015 and ISO 22000:2018 requirements.

## Participation / Entry Points:

Organizations are categorised as follows: Category A (having more than 100 employees); Category B (20 to 100 employees); and Category C (between 1 and 20 employees). Within each category are four (4) levels of participation. The organization decides the level it wishes to participate in as follows:

Level of Participation	Assessment Criteria	Award	Maximum Winning Score
1	9	Bronze	1000
2	18	Silver	2000
3	27	Gold	3000
4	40	Diamond	4000

## How to Apply:

To pick up application form(s) together with a self-assessment questionnaire, kindly contact the NQA Secretariat of Ghana Standards Authority for the application form or for further details on [gsa.systemscertification@gmail.com](mailto:gsa.systemscertification@gmail.com) or [exdsec@gsa.gov.gh](mailto:exdsec@gsa.gov.gh). Completed applications shall be submitted together with *company's registration certificate, completed self-assessment questionnaire*, and other relevant documented information cited in the completed self-assessment questionnaire.

You are required to pay an application fee as you submit your application to participate.

Applications shall be screened per laid down criteria and information provided. Successful applicant organizations shall be eligible for fact-finding and evaluation visits by appointed team of assessors. The on-site evaluation date(s) will be decided in consultation with the applicant organization and asked to prepare themselves for assessment on the agreed date(s).

## The Assessment Process

**1 Application Receipt and Review**

**2 Organize on-site Evaluation/ Assessment**

**3 Review Assessment Report & Approve for Award**

**4 Approved Winner & Awards Ceremony**

For further inquiries,  
contact:

The Director General  
Ghana Standards Authority  
P. O. Box MB 245, Accra  
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