

MANAGEMENT SYSTEMS CERTIFICATION SCHEME

POLICY ON EXTRAORDINARY EVENTS OR CIRCUMSTANCES

The onset of the Covid-19 pandemic requires of GSA-MSCS as a Certification Body (CB) to adopt a new approach in the conduct of audits. The GSA-MSCS can no longer continue to audit the traditional way, hence, the need to review our processes to determine the best course of ensuring that certification can still be granted, maintained, and or renewed.

GSA-MSCS will be using an auditing system of either a physical (on-site) or remote (off-site) assessments, depending on the circumstances, if it is safe and practical. The extent and choice of on-site and off-site audits required will be determined on a case-by-case basis and communicated to the customer as appropriate.

GSA-MSCS understands the challenges that remote audit may pose for some organizations. Conducting a remote audit will allow us to protect the health and safety of both our personnel and customers. This is vital. In all this, we are committed to supporting our customers by continually providing and maintaining trust and confidence in the market.

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